



Rio Alto Water District

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June 17, 2025

Billing Updates: New Metered billings for the period 05/02/25 through 07/03/25 will be mailed on July 3, 2025, and will be due by August 11, 2025 to avoid delinquent charges. In accordance with SB998, **unpaid accounts for the billing period 03/03/25 through 05/02/25 will be subject to 24 Hour Notices on Monday, August 11th and shut offs will be Tuesday, August 12th.** Payments can be made by check or cash, and credit card payments can be made on our website at www.RAWD.org. Be advised when you go through your bank and use bill-pay, they deduct it from your account and a third party issues the checks which are mailed to us. That third party often holds on to those checks until they have enough to warrant sending through the mail. **The check that they issue to Rio Alto can take over 10 days to be received by the District. Please allow adequate time to avoid a delinquent charge.** Customers can also sign up for auto draft payments by completing the form found on our website or at the District office. This service is free and will ensure payment is received before delinquent charges are assessed.

Drought: The new water year began October 1, 2024. As of June 15, 2025, the new season to date totals compared with the previous two years as follows:

Year	June 15th Precipitation Received	Average Precipitation to Date	Percent of Average	Shasta Lake feet from Crest
24/25	36.53	32.63	111%	17.87
23/24	31.31	32.89	95%	23.24
22/23	39.27	32.75	120%	6.23

Shasta Dam releases are currently 9,319cfs. The snow survey held on May 31st reported the statewide average to be 62%.

Shutting off water: Most of the newer homes should have a shutoff valve within a foot of the meter box. If you do not have one, we recommend having one installed. The District does not want our customers attempting to shut off their water at the meter. This requires a special tool and more often than not, customers break the shutoff valve on the meter. Repairing this is time consuming and costly. Our operators are more than willing to come shut off your water when you are doing repairs and will turn it back on when you are done. Just call the office during working hours.

Sewer cleaning and TVing: Our field crew will be cleaning and TVing our sewer lines for an extended period of time. Please slow down and use caution when passing our operators in the street. You could experience a sewer smell in your home during that cleaning, and it is recommended to just run water through your sewer system to mitigate the smell. You may also experience air or "burping" in your toilets which will dissipate after the cleaning is complete. Thank you for your patience during this procedure.

Board Meeting Date: The Board Meeting for July will be held on Wednesday, July 16th at 6:30 p.m., in the District Board Room. Agendas, Minutes and Resolutions can be accessed at www.RAWD.org "Agendas" and under News & Notices.

Rio Alto Water District is a Special District governed by California Water Code and not affiliated with the Property Owners Association.